



San Francisco Health Network  
Laguna Honda Hospital  
and Rehabilitation Center

# Laguna Honda Hospital Recertification Update

June 7, 2022



# Laguna Honda Path to CMS Certification



## Laguna Honda Recertification Update

We are leading an aggressive initiative to achieve Medicare and Medicaid recertification with CMS.

*Our **highest priority** is to **remain open** and continue providing **quality healthcare to patients** while **ensuring federal and state regulatory compliance**.*

Hired specialized independent third-party consulting firms who are:

- conducting top-to-bottom assessment (i.e., patient care, culture, leadership, and governance)
- working collaboratively with LHH Incident Command and staff
- providing technical support for ongoing CDPH and CMS compliance



# Laguna Honda Path to CMS Certification



## Path to CMS Certification: Tentative Timeline

May – June 2022

### **Conduct Recertification Readiness Assessment**

- conduct interviews and rounds (on-site visits to learn about patient needs/safety, how to decrease preventable events, address findings)
- compile and communicate findings and recommendations
- **staff development, education, and training**
- collaborate with unions
- **implement ongoing corrective actions, monitor compliance**



# Laguna Honda Path to CMS Certification



## Path to CMS Certification: Tentative Timeline

### JUNE 2022

**Conduct initial full facility mock survey** to prepare for CMS Recertification Surveys, identify system and process improvements, and develop corresponding best practices and recommendations to address findings

### JULY - AUG 2022

**Implement corrective actions** and performance improvement plans.

### AUG 2022

**Conduct second mock survey** (*anticipated in August*) to determine recertification readiness.

- Verifies first mock survey findings are addressed and no new issues



# Laguna Honda Path to CMS Certification



## Path to CMS Certification: Tentative Timeline

AUG 2022

Submit forms for **CMS recertification**

SEPT 2022

CMS conducts facility recertification survey (CMS determines timing)

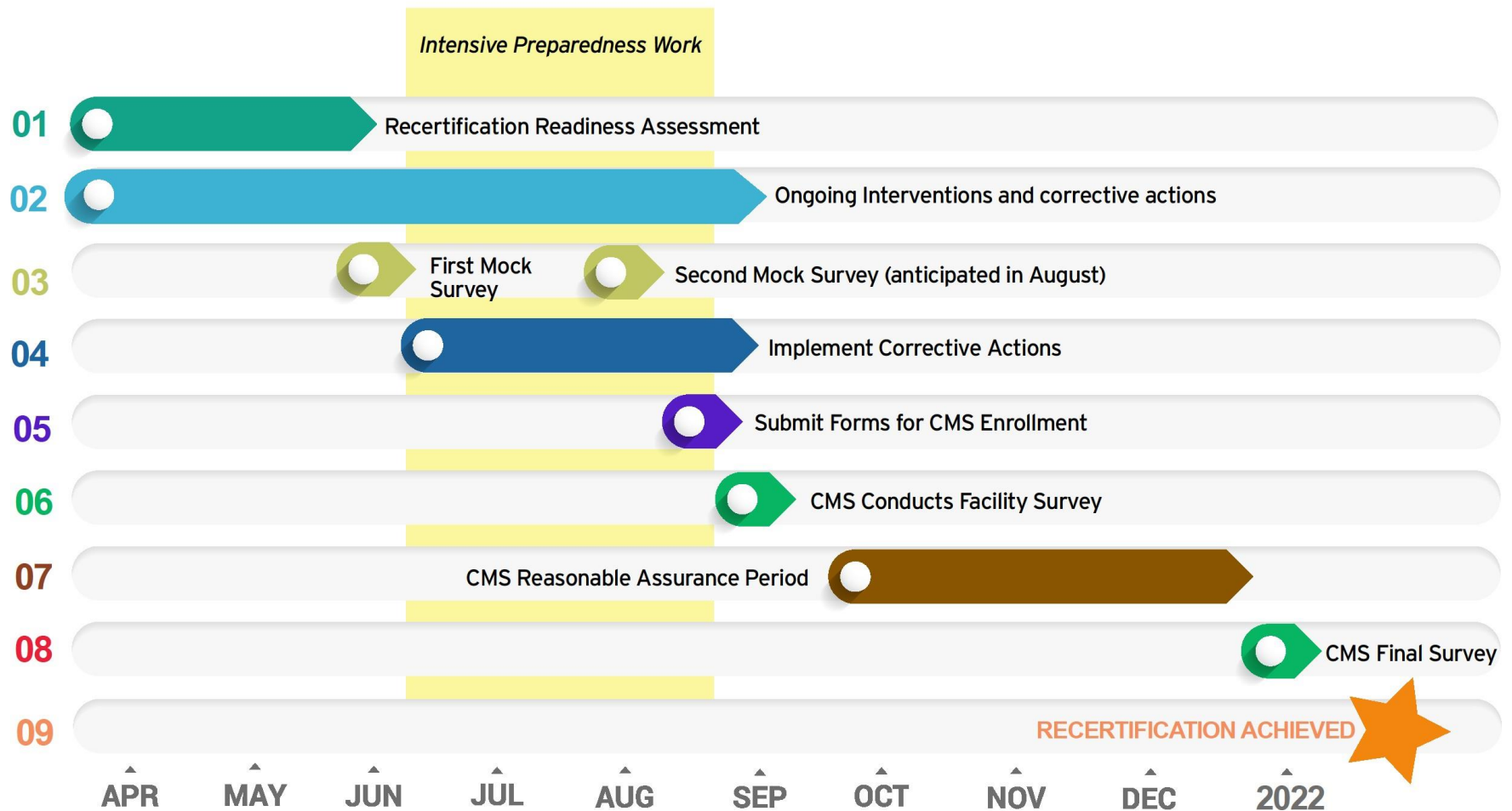
OCT - DEC 2022

- **CMS-required reasonable assurance period** (~ 90-120 days) of compliance with federal regulations and no new deficiencies or findings
  - CMS conducts **final survey** (~ 10 days), gives recertification determination
  - **Recertification achieved** upon successful CMS final recertification survey
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# Laguna Honda Path to CMS Certification

## LAGUNA HONDA HOSPITAL CMS RECERTIFICATION TENTATIVE TIMELINE





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# Laguna Honda Hospital Closure and Patient Transfer and Relocation Plan Update

June 7, 2022



# Laguna Honda Closure and Patient Transfer and Relocation Plan



Laguna Honda is required by regulation to submit and implement a Closure and Patient Transfer and Relocation Plan.

CMS approved the plan on May 13, 2022, which extends critical federal funding for four months with a possible two-month extension, for a total of six months.

For Laguna Honda to receive continued funding, all efforts must be made to implement the plan, which means we must actively transfer patients.





# Laguna Honda Closure and Patient Transfer and Relocation Plan



Process includes (as outlined in the approved plan):

- Notification of patients and staff
- Process of assessing patients for safe transfers and/or discharges
- Patient and family meetings
- Staff meetings
- Discharge appeal process
- Patient relocation



# Laguna Honda Closure and Patient Transfer and Relocation Plan



Current activities include:

- Resident care teams completing the Patient Placement Assessments for the following:
    - Current level of care
    - Risk for Transfer Trauma
    - Discharge options
  - Contacting Skilled Nursing Facilities in San Francisco, the Bay Area and State-wide for bed availability
    - Once beds are identified, patients are matched for possible submission of transfer referrals
  - Initiation of the Closure and Patient Transfer and Relocation Plan Taskforce to monitor the progress of the plan
    - Meets daily, Monday to Friday
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# Laguna Honda Closure and Patient Transfer and Relocation Plan



Current activities include (Continued):

- Partnership with stakeholders
  - Initiating discussions and partnering with agencies such as San Francisco EMS Agency, Health Services Agency, and other DPH and San Francisco Health Network departments and leaders
- Partnering with other skilled nursing facilities for possible referrals.
- Weekly meetings with the California Department of Healthcare Services (DHCS) and the California Department of Public Health (CDPH) for assistance with implementing the plan.



# Laguna Honda Closure and Patient Transfer and Relocation Plan



## Reports to CMS and CDPH

As of May 31, 2022

Category	Week 1 (5/16/22 – 5/20/22)	Week 2 (5/23/22 – 5/27/22)	Total
Community	0	1	1
Facility	0	0	0
Total LHH Coordinated Discharges	0	1	1
Category	Week 1	Week 2	Total
Expirations	1	1	2
AMA/AWOL	0	1	1
Daily Census*	681	677	

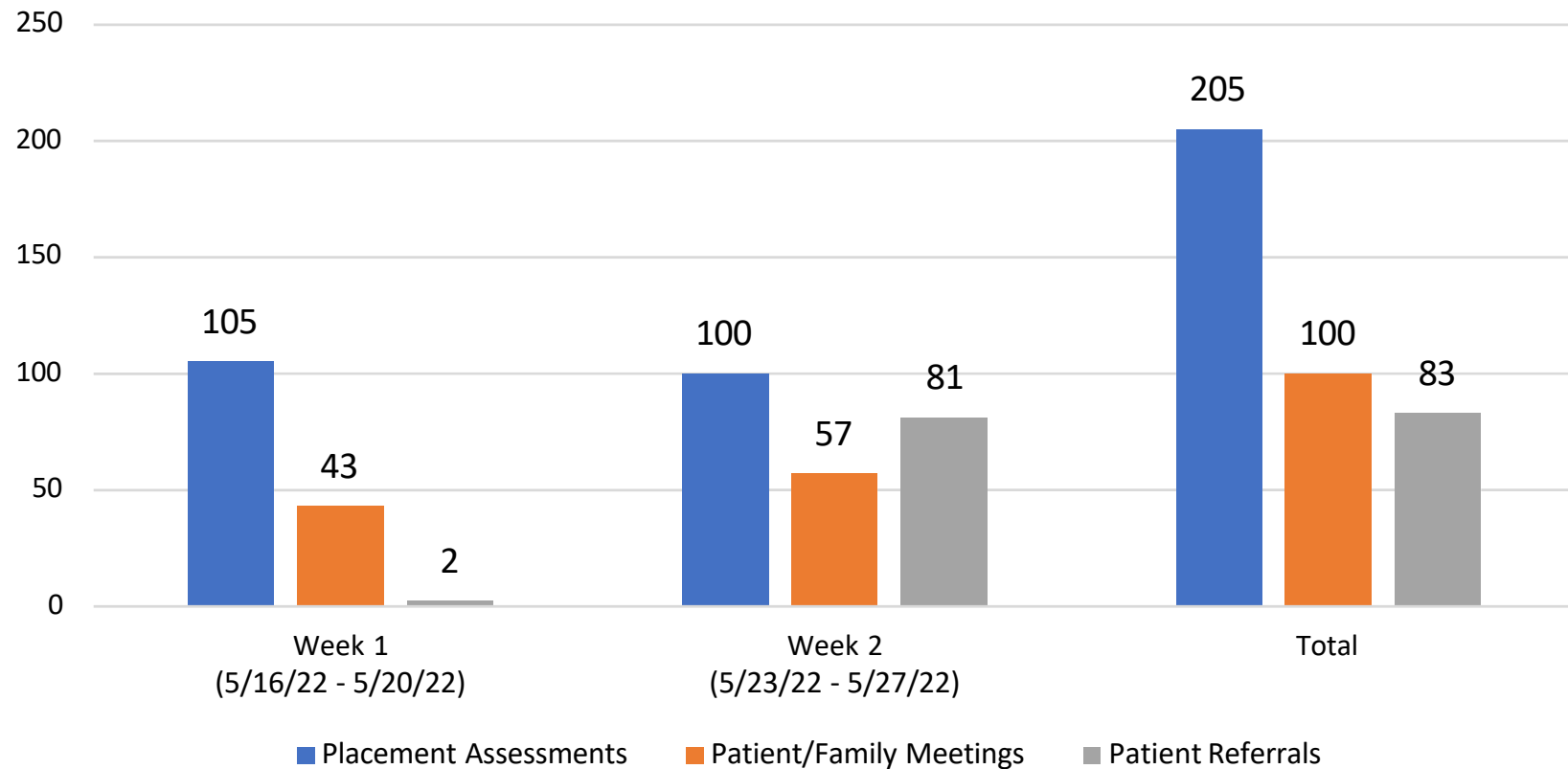


# Laguna Honda Closure and Patient Transfer and Relocation Plan



## Reports to CMS and CDPH

Patient Assessments, Family Meetings and Patient Referrals  
LHH Patient Assessments



# Laguna Honda Closure and Patient Transfer and Relocation Plan



## Reports to CMS and CDPH

### LHH Phone Calls to SNF Facilities

Calls to SNF facilities		Week 1 5/16/22 – 5/20/22	Week 2 5/23/22 – 5/27/22
SF County	Unique facilities in SF called weekly	15	15
	Total number of weekly calls made to facilities in SF	30	30
Out of County	Unique facilities out of county called weekly	482	1095
	Total number of weekly calls made to facilities out of county	709	1158
Total	Total calls made to facilities (SF & Out of County)	739	1188



# Laguna Honda Closure and Patient Transfer and Relocation Plan



## Reports to CMS and CDPH

### Bed Availability

Bed Availability		Week 1	Week 2
		5/16/22 – 5/20/22	5/23/22 – 5/27/22
SF County	Number of available Medi-Cal certified beds in SF	0	0
	Number of available Medicare certified beds in SF	0	0
	Total number of beds available in SF (Medicare or Medi-Cal certified bed type not disclosed by facility)	11	0
Out of County	Number of available Medi-Cal certified beds out of county	53	0
	Number of available Medicare certified beds out of county	157	0
	Total Number of beds available out of county (Medicare or Medi-Cal certified bed type not disclosed by facility)	1187	1070





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Q&A